

ALMEDIN SHALA

Developer / Customer Support Analyst

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Prishtina, Kosovo

TECHNOLOGIES

JavaScript
ReactJS
Redux
TypeScript
NextJS
NodeJS
NestJS
NexusJS
GraphQL
PostgreSQL
MongoDB
TypeORM
GIT
Linux OS

LANGUAGES

Albanian - native
English - C1 advanced

FIND ME:

https://github.com/AlmedinShala
https://www.linkedin.com/in/almedin-shala-56902322a/

WORK EXPERIENCE

Bottomline Technologies

October 2024 - Present

Support Analyst

I work as a Support Analyst at Bottomline, providing first-line support to clients.
Responsibilities:
My responsibilities include responding to customer inquiries via email, assisting through them through different sources, and offering support through various channels to ensure efficient issue resolution.

Rekog

November 2023 - September 2024 - Remote

Full Stack Engineer

At Rekog I am responsible for maintaining, implementing and introducing new features to the application. I am responsible for the end-to-end workflow from front-end to the back-end interactions with the Database.
Responsibilities:
Write NestJS resolvers and services to interact with the PostgreSQL DB using TypeORM, in order to configure fast and efficient GraphQL endpoints,
Write Jest Tests for the NestJS endpoints ,
Write re-usable React/Typescript components using the NextJS framework, hold a keen eye to use the best approaches in order to keep a clean codebase,
Use ChakraUI to write write the NextJS components,
Upgrade the current frameworks and libraries to the most recent updates,
Configure PostgreSQL Database tables for efficient queries,

Pabau

August 2023 - November 2023 - Hybrid

Junior Software Developer

I worked closely with the team to maintain, implement and improve our application.
Responsibilities:
Write jest tests to make sure the code I was writing was well written in the Front-End,
Write new React/NextJS components from scratch,
Refactor old code for more re-usability and efficiency in NextJS,
Write NexusJS Resolvers,
Configure GraphQl endpoints with Hasura to fetch the Database efficiently,

Pabau

May 2023 - August 2023 - Hybrid

Software Developer internship

Got offered a chance to head-start the career in a big company with clients worldwide
Responsibilities:
Theory Lectures and Introduction to Full Stack Development ,
Work with React, TypeScript, Hasura and GraphQl to write new components, manipulate data and offer the best user experience for our clients worldwide.

EDUCATION

Creative Hub Kosova - On site
- Got introduced to HTML, CSS, JavaScript, ReactJS
- Built a fully responsive static website

Udemy Online Course - Introduction to web development, HTML and CSS
- Earned the certificate on the web development and design basics

Udemy Online Course - The complete JavaScript Course 2023 (From Zero to Export)
- Took the best online course of JavaScript out there
- Built 5 different projects
- Took on more than 25 challenges throughout the course
- Got introduced to different principles Object-Oriented Programming, Asynchronous JavaScript, API, Promises, Error handling
- Instructor: Jonas Schmedtmenn

Udemy Online Course - The complete Guide - REACT JS (including Hooks, NextJS, React Router and more)
- Learned everything about ReactJs, state management, props, react router
- NextJS router
- TypeScript

Close to finish with diploma - Bachelors degree for Political Sciences - UBT (University for Business and Technology - Kosovo)
Close to finish with diploma - Bachelors degree for English language and literature - UP (University of Prishtina - Kosovo)

CERTIFICATES

- Web Development Academy - Front-End specialization by Creative Hub Kosova
- The complete JavaScript course by Jonas Schmedtmann- Udemy
- Introduction to web development, HTML and CSS by Jonas Schmedtmann - Udemy
- The Complete React course by Maximillian - Udemy